



Cost-Effective Quality Control: Managing the Quality and Productivity of Analytical Processes

James O. Westgard, Patricia L. Barry

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Now in its fourth printing, this text continues to provide laboratory professionals with a comprehensive tool for sound management of the quality control function. Contents include managing quality and productivity; analytical processes - the production processes in clinical laboratories; characterizing the quality of statistical control procedures; predicting the quality of an analytical process; predicting the productivity of an analytical process; selecting and designing cost-effective quality control procedures; glossaries of terms and control rules; and appendices of statistical tables, power function graphs, and spreadsheet descriptions. Includes 64 figures and 40 tables.

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